

Survey of Residents' Views

Winter 2009

This survey comes from the Charlton Central Residents Association (CCRA). It is not a council or government survey. **We want to find out what local people think is important.** It concentrates on issues residents have raised with us, that might make the area more safe, clean and friendly. We hope everyone in the CCRA area will fill it in. The more replies we get the better we can accurately represent local views and the stronger our arguments will be in persuading the Council, the Police and transport companies etc. to improve their services.

Your View Your Voice

When completing the survey you should tick the box that most closely reflects your view. We have asked for your name and address but this is optional. However if you fill this in and return the survey by **Sunday 1st March 2009**, you will be entered into a **prize draw for £50 worth of Boots vouchers.**

We have also asked for some information about you. All information on the survey will be **KEPT IN STRICT CONFIDENCE** but will help us to pick up differences between roads, age groups etc. No-one will ever be identified personally. There is a section at the end where you can tell us about your most important issue.

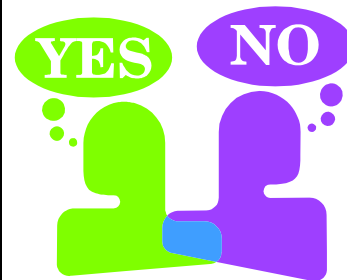
After completing the survey please post it through the letter box of one of the addresses on the last page. You can only be entered for the prize draw if you include your name and address. Results from the survey will be reported in CCRA's newsletter: The Grapevine.

- Read the questions carefully because the type of answers asked for are not always the same.
- Don't think too long about your answers; just go for your first thought.
- Please put a clear tick (✓) on your answer or write clearly.

Optional information -

NOTE: You can only be entered for the prize draw if you include your name and address.

| | |
|---------|--|
| Name | |
| Address | |
| Phone | |



Are you Male Female

Your age group:

| | | | | | | |
|-----------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|----------------------------------|
| <input type="checkbox"/> Under 20 | <input type="checkbox"/> 21-30 | <input type="checkbox"/> 31-40 | <input type="checkbox"/> 41-50 | <input type="checkbox"/> 51-60 | <input type="checkbox"/> 61-70 | <input type="checkbox"/> Over 70 |
|-----------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|----------------------------------|

How many years have you lived in this area?

| | | | | | | |
|-------------------------------------|------------------------------|-------------------------------|--------------------------------|--------------------------------|--------------------------------|----------------------------------|
| <input type="checkbox"/> Up to 1 yr | <input type="checkbox"/> 1-5 | <input type="checkbox"/> 5-10 | <input type="checkbox"/> 10-20 | <input type="checkbox"/> 20-30 | <input type="checkbox"/> 30-40 | <input type="checkbox"/> Over 40 |
|-------------------------------------|------------------------------|-------------------------------|--------------------------------|--------------------------------|--------------------------------|----------------------------------|

How would you describe your ethnic group?

| | | | |
|---|---|---|---|
| <input type="checkbox"/> White British/Irish | <input type="checkbox"/> Mixed Race | <input type="checkbox"/> Chinese | <input type="checkbox"/> Asian or Asian British |
| <input type="checkbox"/> Black or Black British | <input type="checkbox"/> Eastern European | <input type="checkbox"/> Other ethnic group. Which? | |

If you want another copy of the survey ring Linda on 0208 858 7377

Questionnaire designed by Members of CCRA Committee

How much do you agree with the following statement about your street

| Section A 1 Street appearance | <i>Strongly agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly disagree</i> |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| A. clean and tidy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B. free of dog mess | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C. free of graffiti | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| D. free of litter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E. free of fly-tipping | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| F. front gardens are generally kept tidy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| G. quiet during the day | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| H. quiet at night | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I. street lighting is adequate | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| J. trees are well cared for and regularly tended | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| K. leaves are cleared up regularly | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| L. pavements are in good repair | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| M. gutters and drains are well maintained | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| N. roads are in good repair | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| 2 Refuse Collections | <i>Strongly agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly disagree</i> |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| A the Council collects 'green' bin to my satisfaction | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B the Council collects 'recycle' bin to my satisfaction | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C the Council collects 'black' bags to my satisfaction | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| D my bins are returned to my property after emptying | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E spilt waste is always cleared up by refuse collectors | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| F Council information about rubbish is easy to understand | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| G I have the bins appropriate to my needs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| H there are enough litter bins in our area | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| 3 Planning | <i>Strongly agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly disagree</i> |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| A I am appropriately consulted on planning applications | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B I think the Council would listen to me | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C I think recent developments in the area have made it a better place to live in | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| | | |
|--|------------------------------|-----------------------------|
| 4 A Do you think your road is a good place to live in? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| B Do you think your road is a friendly place to live in? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| C Would you recommend your road to others to live in? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| D Are you proud to live in Charlton? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

| Section B 1 Law and Order | | <i>Strongly agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly disagree</i> |
|------------------------------|---|--------------------------|--------------------------|--------------------------|--------------------------|
| A | speeding is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B | weekday parking is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C | weekend parking is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| D | matchday parking is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E | I feel safe during the day | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| F | I feel safe at night | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| G | gangs are a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| H | drugs (taking/dealing) is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I | drunks are a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| J | anti-social behaviour is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| K | vandalism is a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| L | aggressive dogs are a problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| M | I feel safe outside Charlton station | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| N | I feel safe outside my nearest shops | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| O | I would support on the spot fines for littering | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| P | The police patrol my street regularly | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Q | I think the local police would respond quickly if I needed them | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| | | |
|---|------------------------------|-----------------------------|
| 2 Are there areas locally that need more police patrols? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| If yes, Where and when? | | |
| | | |

| | | |
|---|------------------------------|-----------------------------|
| 3 Would you join a Neighbourhood Watch Scheme in your street | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|---|------------------------------|-----------------------------|

| 4 Transport and getting around | | <i>Strongly agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly disagree</i> |
|--------------------------------|---|--------------------------|--------------------------|--------------------------|--------------------------|
| A | I think we should have a 20 mph speed limit | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B | I would welcome speed humps in my road | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C | I think Charlton is well served by trains | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| D | I think Charlton is well served by buses | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E | I think the opening hours of the station ticket office are satisfactory | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| F | I think there are adequate facilities for cyclists | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| G | Cycle paths in Charlton are adequate | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| H | Wheelchair users and other with restricted mobility would find it easy to get along my street | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Central Charlton Residents Association (CCRA)

| | | |
|---|------------------------------|-----------------------------|
| 1A Are you a member of CCRA | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| B Are you interested in joining the Association? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| C Do you think a Residents' Association can make a difference to the area? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| D If 'No' to 1A and 1B - is there a particular reason why you haven't joined? | | |

2 What would you like the CCRA to do/continue to do?

Tick the boxes on the left of the statement if you think CCRA SHOULD DO this activity and the boxes on the right accordingly

| I think CCRA should liaise with | <i>I would join this</i> | <i>I would volunteer to help this</i> | I think CCRA should run/or help set up these groups/activities | <i>I would join this</i> | <i>I would volunteer to help this</i> |
|---|--------------------------|---------------------------------------|--|--------------------------|---------------------------------------|
| <input type="checkbox"/> local police | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> book groups | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> the Council on street cleaning | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Photography group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> the Council on planning matters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> singing group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> the Council on education matters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> gardening group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> local mother and toddler groups | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> babysitting circle | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> local pensioner groups | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> knitting/sewing grou[| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> youth groups | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> local history group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> housing associations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> wine appreciation group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> landlords | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> card/board games group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> shopkeepers | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> computer gaming group | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> groups on issues of equal opportunities e.g. race, gender etc. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> home computer skills group | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> coffee mornings | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> table top sales | <input type="checkbox"/> | <input type="checkbox"/> |

4 Any other projects/ideas for the Residents' Association that you would like to see us run or would like to be involved in? What ...

The one thing I like most about living in Charlton is..

The one thing I would like to see improved/changed in Charlton is..

Any other comments..

Thank you for completing this survey. Please post it through any of the following letter boxes before Sunday 1st March.

28, 49 Delafield, 78, 107 Elliscombe, 48 Inverine, 14 Priolo, 34 Sundorne, 83 Swallowfield, 12, 26, 47, 84 Wellington Gdns,